

How Can I Help Students Who Are Struggling with Online Learning?

Presented by:

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Brian Udermann has more than 20 years of teaching experience in higher education. He started teaching online in 2005 and has served as the director of online education at the University of Wisconsin-La Crosse since 2007. Udermann has published more than 70 peer-reviewed scientific manuscripts, five book chapters, and two books, and has done more than 200 national and international presentations.



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Consider things from student's perspective



- They are stressed, worried, overwhelmed, etc.
- Busy (courses, work, health, social life, clubs)
- Be empathetic not punitive
- Your class may not be their first priority



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Employ early alert strategies



- Never logged in, missed an assignment, etc.
- Offer to meet face-to-face
- Meet students where they are (e.g., text)



4

Help students take corrective action



- May not have to, but should you?
- Faculty underestimate the impact they have
- Help students identify why they might be struggling
- Have students help students



5

Steer students in the direction of Student Support Services



- Students don't know what is available
- Faculty should know about these services
- Add list of learner support services to syllabus



6

Be the cheerleader students need



- Simply ask students how you can help
- Talk about overcoming failure, growth mindset
- Give students an opportunity for correction



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There are many ways to help students



- It does take extra time and effort
- Are there things you could eliminate from your day/week to free up that time?



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Thank you!

Tell us what you think:



<https://www.surveymonkey.com/r/help-student-struggle>